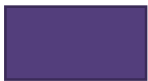





Process Flow Chart Incident Reporting and Investigation (2)

020T
(April 2025)

Task	Process	Resource	Links
Notifiable incidents must be reported to CSaIM immediately and the scene not disturbed			
Incidents/injuries reported in incident database within 24 hours		043F/ 011G	Incident and Investigation Report Form (043F) Incident Database Reporting Guideline (011G)
Investigations commenced within 48 hours		043F/ 005T	Incident and Investigation Report Form (043F) Behaviour Management Flow Chart (005T)
Corrective actions implemented		039G	WHS Risk Assessment Matrix Guideline (039G)
For serious or significant incidents formal or informal debriefing may be required for all workers	